

**OPEN UNTIL
4:00 PM**

**CLOSED
ALL DAY**

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ALL DAY**

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ALL DAY**

**REGULAR
HOURS**



**Your CCU Debit Card
WILL NOT WORK at any ATM
or INTERAC® retail terminal.**

**Be prepared to pay for purchases
with cash or credit card.**



**Online & Mobile services
will not work**

**Pay all bills due on or before Nov 7
before Nov 4.**

**Send and receive all INTERAC®
e-transfer payments before Nov 4.**

MORE details on other side



**All CCU branches and
ATMs**

**will close at 4 pm on Friday, Nov 4
and remain CLOSED all day
Saturday, Nov 5, Sunday, Nov 6, and
Monday, Nov 7.**

(ATMs will open starting Nov 7.)

**Branches will re-open regular hours
on Tuesday, Nov 8.**



**All Business night
deposits**

**All Business night deposits dropped
after 4 pm on Nov 4 will be processed
on Monday, Nov 7.**

Checklist

What every CCU member needs to know

Before Friday, November 4 at 4:00 pm:

All CCU members

- ☐ Mark your calendar and set a reminder on your smartphone or tablet.
- ☐ Make sure you have enough cash on hand, or an alternate method of payment (such as a credit card) to make purchases while ATM and INTERAC® service is interrupted, from 4 pm on Friday, Nov 4 until 9:00 am on Monday, Nov 7.
- ☐ Keep up-to-date by calling or visiting your branch or checking compasscu.ca for updates.

If you use Online Banking

- ☐ Pay all bills that are due on or before Nov 7, before Friday Nov 4 at 4:00 pm.
- ☐ Download or print your transaction history if you need it for reference (e-statements for 2022 will be available online after conversion).
- ☐ If you download your transaction history to an accounting program, be sure to download everything you need before Nov 4.

If you use INTERAC® e-Transfer

- ☐ Send and receive all pending e-Transfer payments before Nov 4, or be prepared to wait until service is restored on Nov 7.
- ☐ Check your e-Transfer pending list and print a copy if you have any payments outstanding.
- ☐ Download or print your recipient list as you will have to re-enter it after service is restored on Nov 7.

If you use the myCCU mobile app

- ☐ Make sure you complete your first login to Online Banking at CCU's 'full' website before using the app after service is restored on Nov 7. Instructions can be found at compasscu.ca